TRACY LEONG

Graduate of Communications and New Media

EDUCATION

National University of Singapore

BSocSci (Hons) Communication and New Media (Distinction)
[August 2015 – May 2019]

Korea University, Seoul

Mass Media and Pop Culture in Korea [December 2017 – January 2018]

British International School of Washington, USA

International Baccalaureate Diploma Programme [October 2013 – May 2015]

WORK EXPERIENCE

Nekojam & Nekoya Cat Hotel

Marketing Executive

Heads the creation and execution of social media ads
Plans and executes monthly promotional campaigns
Manages company Mailchimp and produces newsletters
Manages company Instagram and Facebook
Produced Nekojam branding guide
[June 2019– Present]

Office of Student Affairs (NUS), Residential Life

Freelance Graphic Designer

Worked within tight timeline (~22 posters in 6 days) [July 2017 – Present]

Marketing and Communications Intern

Headed new human interest project
Conducted over 80 interviews for organic content
Managed Facebook page weekly (Increased followers by 216)
Photographed portraits of each interviewee
[August 2016 – June 2017]

Mursun Pte. Ltd.

Freelance Graphic Designer

Produced collaterals for a Marina Bay Sands' tradeshow [August 2018 – December 2018]

Tripzilla

Editorial Intern

Brainstormed organic article ideas for Tripzilla Magazine
Wrote advertorials and designed albums for clients
Garnered over 97,500 unique readers on Tripzilla.com
Reached 521,000 users on Facebook
[May 2018 – July 2018]

- · +65 9190 6242
- tracyleongjiaen@gmail.com
- tracyleong.wixsite.com/portfolio
- untracing.wordpress.com
- linkedin.com/in/leongjiaen

RELEVANT EXPERIENCE

Ridge View Residential College (NUS)

Resident Assistant

Tended to the pastoral needs of 124 residents
Attended to crisis within the college
Enforced housing rules amongst residents
Engaged with distinguished guests who visited the college
[August 2017 – Present]

NUS Netball Recreational Club

Chairperson

Headed new initiatives: Club shirts & coaching sessions Increased club attendance by 50% from 2016 Organized SG's largest Street Netball carnival Increased carnival's participants by 10% from 2016 Secured Platinum sponsorship with Deloitte for the club [September 2016 – October 2017]

Publicity and Public Relations Director

Designed posters for club events using Photoshop Managed and updated Facebook page weekly Maintained 11-min response time and 100% response rate Boosted Facebook page reach by 1238% [September 2015 – September 2016]

Hope Chinese School (USA)

Volunteer Teaching Assistant

Taught Mandarin as a second language to classes of 10 Assisted in drawing of lesson plans Learnt to adapt to the needs of younger students [November 2014 – May 2015]

ADDITIONAL INFORMATION

Technical Skills

Proficient in Microsoft Office & Mailchimp
Proficient in Adobe Photoshop, InDesign, Lightroom, Audition
Experience in directing and producing short films
First-aid certified

Languages

Fluent in English and Mandarin (spoken and written)

Interests

Passion for writing and photojournalism Writes about studying abroad experience on WordPress Attracted 400 unique visitors within first month